



ICHA

# INDIAN CONFEDERATION FOR HEALTHCARE ACCREDITATION



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## THE ICHA NEWS

Official E-Newsletter of ICHA

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**Dr. Akhil K. Sangal**

Honorary Director  
Indian Confederation for Healthcare Accreditation

It is tough to encapsulate a span of nearly 50 years in the profession, more specifically last 18-20 years, solely devoted to ICHA, a process underway since August 2002.

I have had the opportunity to work in and witness first hand, nearly all the systems and stakeholders in healthcare, both in India and abroad. What once looked like a 'rolling stone' career, in retrospect, looks like 'fate' endowed me with a fairly comprehensive and holistic view of healthcare.

### **The Scenario assessment at the beginning – holds true even today: The Why of Journey**

Following one to one interactions with senior Medical fraternity all over Delhi a meeting was convened on 12th October 2002, attended by senior professionals of various clinical specialties that deliberated on the need for Accreditation in India. A consensus was arrived on the need for developing a professionally driven comprehensive Accreditation system. Press and media covered this event as well.

Second meeting was held on 10th November 2002, which adopted a resolution urging all professional associations to join this movement and develop the body and system.

We had projected in 2002-04 – increasing controls and scrutiny, litigation, interference – political, judicial, media, and public – CPA!!! Various major professional associations were convinced on the need for this movement and they sent their consent and nominations.

On 13th April 2003, nominees of major professional associations deliberated and agreed on a “Section 25 Not-for-Profit Company” as an appropriate structure to carry this movement forward. Reputed legal advisers of Supreme Court advocates helped arrive at this decision as against a Society or Trust. However, more deliberations were needed on various issues. Please see the video for graphic details (<https://www.youtube.com/watch?v=mgyvucDW5Xc>)

During this entire period since August 2002, information dissemination and sensitization were pursued through various fora, press and personal interactions.

The larger role of clinicians was emphasized due to the fact that improvement in healthcare delivery to the receivers is the intended outcome of the accreditation. The various other benefits accrued are co-terminus and the contributions of all are directed to this end. Clinical effectiveness – technically as well as perceptually is the hallmark of accreditation and the need of the hour.

To take care of neutrality and pre-empt power centres by individuals it was proposed to be associations' owned and driven. However, the work is to be done by individuals and they need to be compensated well to ensure quality and timeliness.

“The Plunge”: Based on the above background work, a group was formed to deliberate on the legal framework of Memorandum and Articles of Association, who met weekly with legal advisers to discuss threadbare a draft. This was followed by two days of deliberations in February 2004 to finalise the M&A and signed by the requisite seven National Associations.

(<https://www.youtube.com/watch?v=ilZGLaj7pGI>)

**VISION, MISSION and LOGO were designed in line with the lofty objectives set.**

This initiative over three years of participative consultations, discussions and evolution, resulted in the establishment of Indian Confederation for Healthcare Accreditation (ICHA) on the above lines. ICHA, a National not-for-profit organization was officially incorporated as a not for profit Company U/S 25 of the Companies act registered in NCT of Delhi on October 4, 2004. It is an association of National associations / Institutions of all stakeholders in healthcare.

To develop a continuously improving, self-regulating, patient centred healthcare delivery system for the benefit of all concerned with healthcare i.e. 'providers', 'receivers and users', 'payers and funders' and 'educators and regulators'. An UN like autonomous organisation that, through collaborative participation of all concerned, teamwork, continuous learning and benchmarking shall endeavour to achieve India's potential for leadership and improving the quality of life.

The National Associations of Physicians (API), Surgeons (ASI), Anaesthesiologists (ISA), Ophthalmologists (AIOS), Pharmacists (IPA), Hospital administrators (AHA), Hospital Pharmacists (IHPA) were the requisite seven signatories to the M & A of ICHA, however, as of now all the major associations of all stakeholders are there, though many more need to be added (Task ahead). Please see the explanation /commentary on Memorandum and Articles of Association of ICHA <http://icha.in/images/Commentary-on-M-and-A-of-Association-of-ICHA.pdf>

In March 05, a presentation made to Dr. Salim J. Habayeb, then WHO representative in India resulted in Dr. Habayeb appreciating the need and the ICHA initiative. He graciously agreed to support organization of a national meet of large number of National Associations and Institutions of all stakeholders. The National Convention for Achieving Excellence in Healthcare in India was organised by Indian Confederation for Healthcare Accreditation on July 2,2005. The detailed convention report can be perused / downloaded from ([https://www.icha.in/images/pdf/icha\\_report\\_2005.pdf](https://www.icha.in/images/pdf/icha_report_2005.pdf))

The convention resulted in unanimous resolution of: -

- ICHA model of accreditation as an optimal way forward; and
- Getting together to embark on the journey of excellence.

In just 2-3 years an incredible feat was achieved, that took 50 years or more in 'advanced' systems, of being able to bring seemingly diverse stakeholders together on the ICHA platform. ICHA also grew in size and numbers. Today, the major national associations of medical professionals (clinical, laboratory, administration), nursing, pharmacy, therapists, and consumers' groups, management and architects' bodies comprise ICHA. All the constituent associations are well established and respective apex bodies as reflected

in the galaxy assembled here. (<https://www.youtube.com/watch?v=98XUv7x6BNc>)

Excellence having been the prime objective of ICHA, it was decided to strategically shift from accreditation to “Patient Safety” as the right mechanism to pursue.

The crowning achievement was the nationwide sensitisation about patient safety in a short span of a few months and bringing together virtually all stakeholders from within India and even neighbouring countries to the Patient Safety Convention held in New Delhi from November 27-29, 2009. A wide array of international partners, including WHO, coupled with Indian experience-sharing resulted in a mass of knowledge to determine way forward. The proceedings can be perused here [https://www.icha.in/images/pdf/convention\\_proceedings.pdf](https://www.icha.in/images/pdf/convention_proceedings.pdf)).

While a lot of progress has been made, there are still miles to go and funding remains the biggest challenge followed by the 'buy-in' commitment to invest and seeing it as non-productive expense.

### **Expectations from the Government / Subscribers / Supporters**

Partner with ICHA to achieve the National objectives by: -

1. Participation and enabling support as a stakeholder and encourage participation by various associations / institutions
2. Provide financial resources till ICHA becomes self-sustaining economically and also encourage others to do the same.
3. Contribute suggestions for implementation to achieve the objectives.
4. Take up appropriate roles as members of Technical Council, Board of Directors as appropriate

### **Current final observations**

The success in rallying of diverse stakeholders in the above two strategic endeavours, has built up the confident optimism that the desirable and necessary change can happen.

1. Since learning is unending, I refrain from 'conclusions'. I therefore submit my observations at this point of time on the state of healthcare and the necessary steps. I have been fortunate in rallying numerous stakeholders and igniting in them the interest and willingness to address the dismal scenario. It gives me the optimism of “can happen”. (<https://www.youtube.com/watch?v=F2kE0ZdzIYY>)
2. There is no dearth of technical expertise and desire for professional freedom per se. However, as is expected, there is the paucity of a proactive approach and fiduciary trusteeship (for the majority). Managing arrogance is a huge challenge too. The way forward is to channelise the vast majority who will swim along with the current in the right direction. The 5 – 90 – 5 distribution.
3. Preventing the degeneration of ethics remains a big challenge in the current scenario of commercialisation seeking exorbitant returns on investment rather than appropriate returns. Increasing

mistrust resulting in violence and litigation is propelling us towards disaster. The solutions to me are:-

A. Non parochial unity and

B. Creating culture – (Re)Building Trust. The time is now, or it may be too late! Winds of change are blowing Globally. The narrative and thought process as evidenced by WHO, JAMA, IHI and various countries even India as well; Building TRUST and CREATING CULTURE are going to be the new buzzwords.

4. Moving to 'interdependence' from 'independence'. Trust – transparency – transaction (communication) as core operative values and from adversarial to collaborative relations.
5. We have to be willing to contribute. It is a “Mahayagna” whose “Prasad” is wanted and desired by everybody. However, for prasad it is necessary to complete the mahayagna for which “aahuti” has to be put in. This aahuti is our contribution – let us do it!
6. On 01st March 2020 the Roundtable for professionals was undertaken with the view to decipher the “Role of Professionals in the future of Healthcare.” Interesting insights were discussed and in the meeting that followed a new task force was constituted and new ICHA initiatives launched.

The Journey Continues.....

**Dr. Akhil K. Sangal**

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**Dr. Poonam Rajput**  
CEO & Director ICHA

The Indian Confederation of Healthcare Accreditation aspires to make India the health destination of the world and this can be achieved by the united efforts of its expert resource potential. ICHA's strength is its various Member associations and Individual affiliates who can contribute in improvement and strengthening the healthcare system with all its diversity. ICHA affiliates are based in all corners of the country and that helps in reaching out to them for getting help, whether it is resource generation, training faculty or providing assistance or guidance to a Corona warrior.

ICHA is all of us!

ICHA with its core values of Trust-Transparency-Transactions can create the Way forward and strengthen to develop a safe healthcare culture and getting an economic as well as social benefit.

The enthusiasm, motivation and dedication of its affiliates can carve a path to take ICHA to new heights and in turn provide not only individual growth, but achieve success for its Member Associations and ultimately the Healthcare in the country.

Healthcare system is ridden with complexities and addressing these comprehensively requires a collaborative team effort by all stakeholders. ICHA is one such organisation which can reach out to one and all and make Indian healthcare at least a high reliability organisation. Our Technical and Professional competencies are by far superior in covering areas of awareness, education, adoption and implementation of best practices and bring about the desired change.

Thus, the need of the hour is to accelerate collaboration amongst its member associations and create a clear channel of communication and trust amongst each other to achieve a Safe Healthcare for all.

**Dr. Poonam Rajput**  
CEO & Director ICHA  
Director, Morpheus Healthcare Pvt Ltd  
Delhi



**Dr. Naveen Malhotra**

Editor-in-Chief  
THE ICHA NEWS

*“Quality is never an accident. It is always the result of intelligent effort” – John Ruskin*

“Quality over quantity” is the well-known mantra advocated by many professional leaders. But when it comes to healthcare it is imperative to aim for both- quality care for everyone. While there is a well-established system of policy design and implementation, working towards achieving universal outreach of health services, quality healthcare is often left upon the individuals to be practiced on a voluntary basis and the resulting disparity in the standards of care generates friction amongst the healthcare providers and the beneficiaries.

It is this understanding which led to the promulgation of this idea to bring together all the stakeholders in health sector and give them a common platform to standardize practices with patient safety as the paramount objective. With its vision of “Patient Centred Healthcare” the Indian Confederation of Healthcare Accreditation (ICHA) has been working tirelessly to discern and disseminate principles, practices and processes which help develop a healthcare system which is safe, efficient and equitable from the patients' perspective— a system which promotes trust building and in turn builds upon the trust amongst the patients and the providers.

Ever since its inception, ICHA has laid down a seminal groundwork in the domain of patient safety through its various educational programmes, events and initiatives to perpetuate its mission of “patient safety as the core of healthcare excellence”.

ICHA stands tall today with more than seven hundred individual and organizational affiliates. With an ever increasing number of enrolments through awareness creation at various events, there arises an obligation for the editorial team to keep our fraternity updated with ICHA's on-going efforts and achievements at ensuring safe and standardized healthcare through various educational and training programmes at medical institutions and collaborative centres.

With the purpose to incite enthusiasm and a spirit of camaraderie among our revered members by apprising them of the expanding horizons and escalating heights seized by our organization, we present with much zeal and fervour, the inaugural issue of the Official Newsletter of ICHA- THE ICHA NEWS.

To begin with it will be a quarterly e-newsletter. All the constituent associations and organizational affiliates are invited to contribute to THE ICHA NEWS.

**Dr. Naveen Malhotra**

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THE ICHA NEWS  
Director ICHA  
Honorary Secretary  
Indian Society of Anaesthesiologists

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**Dr. Nirmal Surya**  
Chairman  
ICHA Telemedicine Academy

**“Adversities bring changes in the overall eco-system, where some are not so good while others can be relevant and for better tomorrow”**

On numerous occasions, each one of us walked the medical corridors either accompanying someone or seeking medical care for self. It may appear surprising, until now we had dismal necessity of availing medical care through distant consultation either by video chats or other mediums. Perhaps most common remained phone medium to call upon a doctor to seek a medical advice.

And then COVID'19 outbreak happened, and someone just turned upside down the medical care seeking experiences and then institutionalizing a new normal. Perhaps the specialized medical care still is densely available in Urban Cities Approximately 70%+ Indian population is residing in Rural India and revealing statistics is approximately 80%+ Medical Specialist are homed into Urban parts of India.

India has huge geographic landscape with skewed availability of healthcare facilities. **When transport & travel costs exceed treatment costs, it leads into compromised health attention.**

New capacity building (such as New Medical Institutions, Public Hospitals, Advanced Medical Equipment, and availability of Trained Healthcare Professionals in Rural India) perhaps will be little longer journey in the country which hosts 1370+ million people.

If that be the case, Government & Society at large will be compelled over time to create **equality of Right to Good Medical Care**. Increasingly underprivileged in deep rural parts of India would need modes and means of access to speciality medical care. This has been perineal and consistent problem that remained for decades in Rural India.

## **COVID-19 pandemic did not distinguish between Urban and Rural population**

This pandemic havoc that we are recently witnessing has at least brought some positive changes in India's Health Policy and Regulatory framework where Telemedicine Guidelines 2020 were released permitting the use of Digital ways of medical consultations (Audio/Video consultation) by Doctors. The need for having alternative mediums of care such as e-Consultancy with Doctors, never felt more important ever before.

## **The way I see things changing over time-**

Doctors and other Healthcare Providers have witnessed need for Telemedicine practice, made an attempt to learn new ways of doing things and experienced its utility. And hence e-Consultancy would find its feet deeply rooted on accounts of optimization of time, associated travel cost, access to speciality doctors in different and distant locations. It will also find merit in non-emergency, regular repeat consultations and has potential to promote domestic & international medical tourism.

Sometime adversities tables new changes in the eco-system. Medical e-Consultancy is one such sustainable change which has potential to strike equilibrium and promote equality of medical care amongst Urban and Rural India.

### **What ICHA & Telemedicine Academy Intend to do?**

We have deliberated the current scenarios, relevance of Telemedicine and it's scope to get institutionalized as integral part of routine medical care, let us look at what ICHA & Telemedicine Academy is planning to do next:

ICA & Telemedicine Academy will facilitate nationwide structured training on Telemedicine Practice, Course Certifications and Technology Platform support for Registered Medical Practitioners.

I invite you all to register your interest for course in Telemedicine Academy and contribute in building innovative and alternate ways of taking quality medical care in deep parts of India.

Please visit : [www.icha.in](http://www.icha.in) for more details.

#### **Dr. Nirmal Surya**

MD, DNB(Neuro), FIAN

Director ICHA

Chairman ICHA Telemedicine Academy

Chairman Surya Neuro Center

[www.suryaneuro.com](http://www.suryaneuro.com)

[www.epilepsyfoundationindia.com](http://www.epilepsyfoundationindia.com)



**Dr. Virendra Sharma**  
Director ICHA  
Chairman Membership Committee

Dear Office Bearers of Subscribing Member Associations of ICHA,

You are requested to please spread awareness about ICHA, its work being done like ICHA Mitra project and other ongoing projects amongst members of your association. Please promote them to join ICHA and contribute actively.

The ways to join forces together:

1. Organizational Affiliates
2. Individual Affiliates
3. Friends of ICHA
4. National Associations as Subscribing Members.

Unity is strength. COVID-19 Pandemic has highlighted the need even more starkly.

To join please visit our website [www.icha.in](http://www.icha.in)

Thank You.

**Dr. Virendra Sharma**

Director ICHA

Chairman Membership Committee

Consultant Anaesthesiologist

Vivekananda Polyclinic & Institute of Medical Sciences, Lucknow

Treasurer ISA National

The screenshot shows the ICHA website's registration page. At the top, there's a navigation bar with links like 'Home', 'About Us', 'ICHA Mitra', 'Our Work', 'Resources', 'Transparency', 'Subscription Survey', 'Blog', 'Privacy Policy', 'Media', and 'Contact Us'. Below this is the 'Registration Form' title. The form itself has a section for 'Registration Type' with four radio button options: 'Individual Affiliation', 'Organizational Affiliation', 'Friends of ICHA', and 'Registered as a guest'. Below these are input fields for 'Name', 'Gender' (Male/Female), 'Date of Birth' (with a date picker), 'Address', 'Email ID', 'Password', 'Mobile No.', 'PAN No.', and 'Zip code'. A 'Register Now' button is located at the bottom of the form.



**Dr. Sangeeta Sharma**

Director ICHA

Chairperson ICHA Mitra Committee



**Dr. Poonam Rajput**

CEO & Director ICHA



## ICHA Mitra... for your health and Support

### From Fear to Care..

**ICHA Mitra** - A platform for corona warriors through digital support was launched during the stressful time of the pandemic which had created tremendous anxiety and fear amongst all, but more so within the health-care workforce.

The Need to take care of our own was felt by the august fraternity of ICHA, who then came forward to launch this digital platform to extend their support to all frontline healthcare workers and manage various issues being faced by them while providing care, and equip them with coping strategies through our network of nodal volunteers from constituent Associations of ICHA in various states. It was A single updated platform for both the ICHA Mitra team and corona warriors to share messages amongst each others with the Toll free helpline access system.

As many as, 150 volunteers registered from more than twenty states of the country to help out in various issues faced by corona warriors. The issues addressed were, non availability of PPEs, Covid testing eligibility to testing facilities, treatment related issues, non-availability / shortage of investigational medicines, plasma, Quarantine/isolation facilities for self and family, compensations, insurance claims , and even the fear of what would happen to their families in case they got infected.














































The registered volunteers would connect with the Corona warrior or their NOK seeking help within 24 hours, empathize with the caller, listen to the complete details, reassure and support to reduce anxiety and fear and then address the issue themselves or raise to the appropriate authority.

ICHA Mitra team touched the lives of many Corona Warriors across the length and breadth of the country and made their small contribution in this difficult time. They are still continuing to reach out to them.

**We will defeat Corona Together....**

## CONSTITUENT ASSOCIATIONS / INSTITUTIONS

List of ICHA's Constituent Associations / Institutions recognized as apex bodies in their respective fields.

	Association of Surgeons of India (ASI)		Association of Physicians of India (API)		The Federation of Obstetric & Gynecological Societies of India (FOGSI)
	Indian Society of Anaesthesiologists (ISA)		All India Ophthalmological Society (AIOS)		Academy of Hospital Administration (AHA)
	Indian Association of Physical Medicine and Rehabilitation (IAPMR)		Paediatric Orthopaedic Society of India (POSI)		Indian Cooperative Oncology Network (ICON)
	Indian Academy of Neurology (IAN)		The Indian Association of Gastrointestinal Endosurgeons (IAGES)		Indian Association of Dermatologists, Venereologists and Leprologists (IADVL)
	IAIMI Indian Association of Medical Informatics		Indian College of Pathologists (ICP)		Association of Clinical Biochemists of India (ACBI)
	The Trained Nurses Association of India (TNAI)		Nursing Research Society of India (NRSI)		Indian Society of Psychiatric Nurses (ISPN)
	Indian Pharmaceutical Association (IPA)		The Indian Hospital Pharmacist's Association (IHPA)		Indian Pharmacy Graduates' Association (IPGA)
	All India Occupational Therapists' Association (AIOTA)		The Indian Institute of Architects (IIA)		Consumer Coordination Council (CCC)
	All India Management Association (AIMA)		All India Institute of Local Self-Government (AIILSG)		The Brain & Spine Foundation (BSF)
	Jansankhya Shiksha Kosh - JSK NPSF		GVK EMRI (Emergency Management and Research Institute)		IMA - College of General Practitioners (IMACGP)
	National Neonatology Forum (NNF)		Consumer Association of India (CAI)		IMA Hospital Board of India (IMAHBI)
	Indian Academy of Pediatrics (IAP)		Association of Minimal Access Surgeons of India (AMASI)		Association of Health and Hospital Administrators (AHHHA)
	Indian Association of Surgical Oncology (IASO)		Association of Medical Consultants (AMC)		HEALTH EDUCATION LIBRARY FOR PEOPLE (HELP)
	Indian Society of Hospital Waste Management (ISHWM)		ACBM Association of Clinical Biochemists and Microbiologists		Delhi Society for Promotion of Rational Use of Drugs (DSPRUD)
	Indian Federation for Neurorehabilitation (IFNR)		Indian Society for Health Care Risk Management (ISHCRM)		Research Society of Anaesthesiology Clinical Pharmacology (RSACP)

Indian Confederation for Healthcare Accreditation is a professionally owned and driven Not-for-Profit organisation incorporated as a Section 25 Company. The basic aim of ICHA is to strengthen our health system using modified accreditation as a tool. Addressing the complexities of healthcare system comprehensively requires a collaborative team effort by all stakeholders.

ICHA is the National multi-stakeholder Confederation of National Associations/ Institutions for establishing validated excellence in healthcare in India in line with similar bodies in all developed countries. ICHA comprises all stakeholder groups across the health sector, viz. Providers, Receivers and users, Payers and funders, Educators and regulators.

Currently, all the major National Associations/Institutions of Medical Sciences and practitioners (Clinical, Lab, Admin), Nursing, Pharmacy, Therapy, Consumers, Management and Architects are our subscribers. All the Associations/Institutions are well established and are recognized as apex bodies in their respective fields. Constituent Associations list



ICHA logo depicts its mission of Patient Centred Healthcare. We seek to address Patient Safety concerns by placing patient safety at the top of all stakeholders' agenda- be it the healthcare receiver, the provider and every stakeholder groups across the health sector. Patient Safety is the hallmark of excellence and our chosen path to achieve excellence.

## Board of Directors

Sl No.	Name	Association
1.	Dr. Akhil Sangal	Hony Director ICHA
2.	Dr. Poonam Rajput	CEO & Director ICHA
3.	Dr. Nirmal Surya	Nominee Director IAN
4.	Dr. Sangeeta Sharma	Nominee Director DSPURD
5.	Dr. Naveen Malhotra	Nominee Director ISA
6.	Dr. Virender Sharma	Nominee Director RSACP
7.	Dr. Harshavardhan Singh	Nominee Director ACBI
8.	Pridtpal Kaur Bamra	Nominee Director TNAI

## Advisory Board Members

Sl No	NAME
1.	Dr. Arun Goel
2.	Mr. S L Nasa
3.	Dr. S V Bole
4.	Dr. Rajesh Upadhyay
5.	Ar. Vijay Garg
6.	Dr. Rajan Madhok (Overseas Advisor)

## Technical Councillors

S. No	Names	Association Name (In alphabetical Order)
1.	Dr. LM Srivastava	Nominee ACBI
2.	Dr. Seema Bhargava	Alternate nominee ACBI
3.	Dr. Ajay Soni	Nominee ACBM
4.	Dr. Rishabh Rajput	Alternate Nominee ACBM
5.	Mr. Rajeev Gupta	Alternate Nominee ACBM
6.	Prof Mohd Masood Ahmed	Nominee AHHA
7.	Dr. Anil K. Srivastava	Nominee AIOTA
8.	Dr. R. K. Sharma	Alternate Nominee AIOTA
9.	Dr. Neeraj Mishra	Alternate Nominee AIOTA
10.	Dr. Nilima Vaidya Bhamare	Nominee AMC
11.	Dr. Arulrhaj Sundaram	Nominee API
12.	Dr. KK. Pareek,	Alternate Nominee API
13.	Dr. Rajesh Upadhyay	Alternate Nominee API

14.	Dr. Anupam Prakash	Alternate Nominee API
15.	Dr. Renu Gupta	Nominee DSPURD
16.	Dr. Ragini Agrawal	Nominee FOGSI
17.	Dr. GV Ramana Rao	Nominee GVK EMRI
18.	Dr. Rajanarsing Rao	Alternate Nominee GVK EMRI
19.	Prof N G Rao	Nominee IAMI
20.	Dr. D Lavanian	Alternate IAMI
21.	Dr. Z. Zayapragassarazan	Alternate IAMI
22.	Prof. Pramod Pal	Nominee IAN
23.	Dr. Vinay Goyal	Alternate Nominee IAN
24.	Sh SL Nasa	Nominee IHPA
25.	Mr. Pankaj Bector	Alternate Nominee IHPA
26.	Dr. AK Adhikari	Alternate Nominee IHPA
27.	Dr. Mymoona Akhtar	Nominee IPA
28.	Dr. Naresh Sharma	Alternate Nominee IPA
29.	Mr. Kalhan Bazaz	Alternate Nominee IPA
30.	Atul Kumar Nasa	Nominee IPGA
31.	Prof(Dr)Arun Garg	Alternate Nominee IPGA
32.	Prof(Dr) Vijay Bhalla	Alternate Nominee IPGA
33.	Dr. Rajiv Gupta	Nominee ISA
34.	Dr. Bharat Bhushan Bhardwaj	Alternate Nominee ISA
35.	Dr. Sunil Kumar Sethi	Nominee RSACP
36.	Dr. S.S. Bajwa	Alternate Nominee RSACP
37.	Swapna S Joshi	Nominee TNAI
38.	Jaeny Kemp	Alternate Nominee TNAI

## Committees of ICHA

COMMITTEE	Chairperson	Co-Chair
ICHA Mitra	Dr. Sangeeta Sharma	Dr. Kenshuk Marwah
Improving Clinical Practice	Dr. Akhil Sangal	Dr. Poonam Rajput
Tele Medicine Academy	Dr. Nirmal Surya	
Membership Committee	Dr. Virendra Sharma	
News Events & Communications	Dr. Naveen Malhotra	
Website	Ar. Kapil Mehta	Dr. Neeraj Mishra
Social Media Handling	Dr. Harshvardhan Singh	
Liaison and Fundraising	Dr Nirmal Surya	
Plasmapheresis	Dr. Nilima V. Bhamare	Dr. Kenshuk Maarwah

# OBITUARY

## MAHASHAY DHARMPAL JI FOUNDER OF M.D.H.



**27-03-1923 to 3-12-2020**

Mahashay Dharmपाल was born on 27th March, 1923 in Sialkot (Pakistan). His father Mahashay Chunnial and mother Mata Chanan Devi were Philanthropic, religious minded and followers of Arya Samaj. The company was started by the Late Gulati's Father Chuni Lal as a small shop in Sialkot, Pakistan back in 1919.

Mahashay Dharmपाल was truly one of the most inspiring personalities of our times. His immense modesty and down to earth charm deceptively hides the magnitudes of his persona and his inspiring accomplishments. He was personality of many dimensions and achievements. He was a true Karmayogi whose contributions to the community need to be acknowledged and recognized, despite all his reluctance and refusals to come into the limelight.

In the year 1933, he left school before he could have completed 5th class. In 1937, he set up with the help of his father a small business of looking mirrors and thereafter soap business and carpentry job, cloth merchant, hardware business and rice trading. Somehow these petty businesses could not hold him for long and he again joined hands with his father in his parental business i.e. Spices under the name of Mahashian Di Hatti popularly known as 'Deggi Mirch Wale' people.

After the partition of the country, he came to India and reached Delhi on 27th September 1947. At that time he was having only Rs.1500/- with him. Out of this amount, he purchased a Tonga for Rs.650/- and drove it from New Delhi Railway Station to Qutab Road and Karol Bagh to Bara Hindu Rao at two Annas sawari for few days. Thereafter, he bought small wooden khokha (Shop/ Hatti) measuring 14 ft. x 9 ft. at Ajmal Khan Road, Karol Bagh, New Delhi and started his family business of ground spices and again raised the banner of Mahashian Di Hatti of Sialkot “DEGGI MIRCH WALE”.

Very few people know the success and the hard work of Mahashay ji behind the success of the super brand MDH. Mahashay ji did not have any secret formula behind his grand success. He just followed a

traditionally established principle of honouring the commitments and serving his customers through pure and quality products. His commitment to humanity and community and his relentless activities shine in many spheres of life.

He started a small 10 beds eye hospital at Arya Samaj, Subhash Nagar, New Delhi during November 1975. Thereafter in January 1984, a 20 bedded hospital was established in Janak Puri, New Delhi to perpetuate the memory of his mother Mata Chanan Devi. With 300 beds in about 5 acres land, this super specialty hospital with MRI, CT Scan, Heart Wing, Neuro Sciences, IVF etc. is the greatest gift for the people living in West Delhi. Mahashay Dharmpal also extended his blessings to the children by developing a school to impart quality education to the new generations. He was associated with innumerable educational institutions particularly MDH International School, Mahashay Chunnilal Saraswati Shishu Mandir, Mata Leela Wati Kanya Vidhayala, Mahashay Dharmpal Vidhya Mandir etc.

Mahashayji was a personality above religions. He was indeed a man of all communities- Hindus, Muslim or Sikh he was seen at all festivals or religious functions. Anything that divides the community he never wanted to be part of it. May be that is the reason why he had stayed away from all controversies or allegiances of politics.

The Philosophy of Mahashay Dharampal Ji was “Give to the world the best you can, and the best will come back to you automatically”

We believe that Mahashay Ji's contributions need to be recognized as an appropriate acknowledgment of his services to the community. MDH today has a range of 62 products and available in over 150 different packages. MDH has offices in Dubai and London and exports to about 100 countries. His son manages the overall operations now and six daughters handles distribution region wise.

Mahashay Ji, a class V dropout, was among highest earning CEO in the FMCG sector, taking home a salary of above Rs. 25 crore in 2018. Popularly known as “Spice King”, Gulati was awarded the Padma Bhushan, the country's third-highest civilian award, in 2019. Mahashay Dharampal Gulati, owner of spices brand MDH, passed away on 3rd December 2020. He was 98.

He had given financial contribution to ICHA events and was involved in activities of ICHA. He was felicitated by Dr Akhil Sangal & ICHA team on 28 August 2020 in a simple function at his office in Gurugram due to COVID 19 pandemic.

ICHA believes that Mahashay Ji's contributions need to be recognized as an appropriate acknowledgment of his services to the community.



## **SONU SOOD**

### **(Actor & Social Worker)**



Mr. Sonu Sood - who has emerged as the Corona Victims' Messiah and his colleague and partner Mr. Madhusudan Agarwal (Ajanta Pharma). ICHA believe that Sonu Sood's contributions need to be recognized as an appropriate acknowledgment of his services to the community as an actor & social worker.

Sonu Sood (born 30 July 1973) is an Indian film actor, producer and humanitarian who acts predominantly in Hindi, Telugu, Tamil, Kannada and Punjabi films. In September 2020, Sonu Sood was chosen for the prestigious "SDG Special Humanitarian Action Award" by the United Nations Development Programme (UNDP) for his humanitarian works during the COVID-19 pandemic.

In May 2020, during the nationwide lockdown due to the COVID-19 pandemic, Sood helped thousands of stranded Indian migrant workers to reach their homes by arranging buses, special trains and chartered flights for them. In July 2020 he arranged a chartered flight to bring home over 1,500 Indian students stranded in Kyrgyzstan, flying them from Bishkek to Varanasi. His charity during the pandemic was lauded, and he was hailed as a real-life hero in India.

On 25 July 2020, a video of a farmer's daughters ploughing a field, like bulls with a yoke on their shoulders, went viral over social media. Sood quickly sent the family a tractor. On 5 August 2020, he helped 101 medical students, predominantly from Tamil Nadu, who were stranded in Moscow during the lockdown, reach Chennai safely on a chartered flight arranged by him after they contacted his team for help. On his birthday he launched a website and app called Pravasi Rojgar to help migrant workers find suitable jobs amid the pandemic.

Actor Sonu Sood who is often dubbed as the "messiah of migrants" for his philanthropic work during corona virus induced lockdown, has been conferred with the prestigious SDG Special Humanitarian Action Award by the United Nations Development Programme (UNDP).

Besides that, he has also been providing free education and medical facilities to young children and has been creating free employment opportunities to the needy in the wake of the COVID-19 pandemic.

"Sonu Sood gives positive vibes. He comes across as sincere, and purpose-driven. People trust him, believe in him. That is a very important feeling when hiring a famous face."

Actor Sonu Sood occupied the top spot on the trends list on Saturday for helping migrants travel to their respective states in the wake of the novel corona virus lockdown. Last week, Sonu arranged buses for migrants after obtaining special permissions from the Uttar Pradesh government. He also organized

multiple bus services for workers travelling to Karnataka from Maharashtra.

For over a month, millions of Indians left on the road hungry and jobless by an unsuspecting lockdown and a heartless administration, cried and pleaded to be sent home to their families. But few hearts were moved. Then came Bollywood actor Sonu Sood, and for many thousands, a star was born.

A temple has been dedicated to Sonu Sood which was inaugurated in Telangana on Sunday (December 20). In recognition of the humanitarian work done by the actor, a temple located in Dubba Tanda village of Siddipet district was dedicated by the local people. Sood had helped stranded migrant workers reach their hometowns during the lockdown as well as helped many people financially.

He helped so many people during the pandemic. It's a matter of great delight for us that we've constructed his temple.

Sonu Sood had arranged transportation for migrants during the corona virus-induced lockdown. He had also organized food drives. Recently, the 'Dabangg' had given smart phones to children in a Haryana village school for online classes.

It was great that he attended ICHA AGBM on 20 Sep 2020 through zoom meeting. He requested that he wishes to work with ICHA closely for the welfare of needy not only during covid-19 pandemic but later also. He shared his experience of social work done by him. He said that he was contacted by more than 7.5 lakh people for help. He shared his ideas to ICHA team and member associations that how we can help the needy as Medical professionals. He shared that he wants that medical fraternity also take pledge to support one surgery every month through ILLAJ India platform. He assured that he will be sharing the full road map soon with ICHA officials to achieve this target. We at ICHA look forward to help needy. ICHA is already committed & helping the COVID warriors through ICHAMitra programme.



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## Message from the Website Committee



**Dr. Neeraj Mishra**  
ICHA Website Committee

Greetings on behalf of the website committee of ICHA and a very happy new year to all. Indian Confederation for Healthcare Accreditation is the National multi-stakeholder Confederation of National Associations/ Institutions for establishing validated excellence in healthcare in India in line with similar bodies in all developed countries.

ICHA comprises all stakeholder groups across the health sector, viz. Providers, Receivers and users, Payers and funders, Educators and regulators. We at ICHA are committed towards providing a more approachable and collaborative platform of interaction amongst the various stakeholders. ICHA website ([www.icha.in](http://www.icha.in)) and ICHA MITRA website ([www.ichamitra.org](http://www.ichamitra.org)) have been designed to be user friendly and informative for all. Through the constantly updated blogs the website is trying to develop a useful database of resources on Patient safety and related issues which can be easily accessed.

We also request all visitors to the website to add to these resources and write their own blogs. The website also provides an option to all the associations to post any relevant information or updates on to our portal for wider dissemination of information. We would be happy to receive any further suggestions or inputs aimed towards improving the website from any of the stakeholders. Wishing you all a happy and safe year ahead,

Regards,

**Dr Neeraj Mishra**

On Behalf of Website Committee