

# National Convention for Achieving Excellence in Healthcare in India

Organized by

**INDIAN CONFEDERATION FOR HEALTHCARE ACCREDITATION**



In collaboration with  
**MINISTRY OF HEALTH & FAMILY WELFARE**



**We acknowledge with thanks the support  
provided by WHO India Country Office**

On **Saturday, July 2, 2005**  
0900 Hrs to 1800 Hrs  
at **STEIN AUDITORIUM**  
India Habitat Centre  
Lodhi Road, New Delhi-110 003.

## ABOUT ICHA

Indian Confederation for Healthcare Accreditation is a National not-for-profit organisation incorporated as a Company U/S 25 of the Companies act registered in NCT of Delhi. It is an association of National associations / Institutions of all stakeholders in healthcare.

The basic objective of ICHA is to create a mechanism to establish validated excellence in Healthcare through a comprehensive Healthcare Accreditation System. To develop a continuously improving, self-regulating, patient centred healthcare delivery system for the benefit of all concerned with healthcare i.e. 'providers', 'receivers and users', 'payers and funders' and 'educators and regulators'. ICHA is an autonomous organisation that, through collaborative participation of all concerned, teamwork, continuous learning and benchmarking shall endeavour to achieve India's potential for leadership and improving the quality of life.

## VISION

To attain global leadership and make India the health destination of the world by providing continuously better quality healthcare through actualization of our tremendous expert resource potential.

## MISSION

Establish validated excellence in healthcare through collaborative team effort to achieve ever-higher optimal levels of quality, access, cost and risk minimisation. We endeavour to bring about all round improvement and happiness to all stakeholders in healthcare.

## VALUES / GUIDING PRINCIPLES

- Balance of rights and responsibilities
- Credibility through integrity and quality
- Integration rather than division
- Innovation encouraged
- Choice of adaptation and adoption in implementation
- Trust - Transparency - Transactions as core operative framework
- Work through Volunteering - Negotiation - Conciliation

For more details about ICHA please visit web page [www.indmedica.com/icha](http://www.indmedica.com/icha)

## ABOUT THE NATIONAL CONVENTION

The social dimension of healthcare being as important as the technical one, making it unique needs little reiteration. In the prevailing circumstances, therefore, healthcare delivery quality has acquired centrastage. **The Government of India's vision coupled with National needs and priorities has thus set the agenda for progressively achieving world-class quality in healthcare for India.** Quality being an evolutionary process requires committed participation by all and in return benefits all - individuals, institutions, society, nation and world at large. The opportunity to contribute with resultant recognition and reward ensures innovations. Credible validation of this excellence assures and ensures that all is well and shall remain so, mainly through prevention but correction when necessary.

**Present Scenario:** Review of literature and experience of Indian situation suggests: -

- a. All pervasive felt need for improving healthcare delivery.
- b. General lack of awareness about the worldview of accreditation, with perceptions bordering on the negative.**
- c. India's vast reservoir of expert resources is a unique advantage to achieve leadership.
- d. There are areas of excellence, which need sharing and evolving a consensus.
- e. Mistrust is rife.

## OBJECTIVES OF THE CONVENTION

- To establish the need to improve Healthcare delivery through Quality and validating the same through Accreditation in line with the Govt. of India's vision to make India the preferred health destination.
- Achieve convergence of views of all stakeholders and conviction to join together and make ICHA a highly credible movement.
- Enunciate and commit to take up programmes in a time bound manner to establish a Comprehensive Healthcare Accreditation System for India at the earliest.

## TENTATIVE AGENDA - Detailed agenda to follow

9:30 a.m. to 11:00 a.m.	:	Inaugural Session - Keynote addresses
11:15 a.m. to 1:15 p.m.	:	i. Worldview of Quality, Accreditation and Guidelines in Healthcare (International Speakers) ii. ICHA Model and plan of action and discussion.
2:00 p.m. to 4:30 p.m.	:	Participant Stakeholders views and discussion for consensus, convergence and committed steps forward
5:00 p.m. to 6:00 p.m.	:	Valedictory Session, vote of thanks and close.

**Reserve 2nd July 2005  
For Participation in This Event of  
National Importance  
With Global Implications**

- Contribute to show your concern for Healthcare Quality and desire to improve it.
- We all need it. Only together we can do it.
- Opportunity to partner and share strengths for synergy and success.
- INTERLINKAGES - TEAMWORK - INTERDEPENDENCE.
- Occasion to interact with the 'who's who' in Healthcare.

***Convention Secretariat and Communication Coordinates***

**C/o Dr. Akhil K. Sangal**

CEO - Indian Confederation for Healthcare Accreditation

B - 7, Moti Bagh South, New Delhi - 110 021 INDIA.

Phone: 91-11-26884335, Mobile: 9811061853

Telefax: 91 - 11 - 24679272

E-mail: [icha\\_secretariat@indmedica.com](mailto:icha_secretariat@indmedica.com); [draksan@vsnl.net](mailto:draksan@vsnl.net)

Please Visit Web Page: [www.indmedica.com/icha](http://www.indmedica.com/icha)

**IMPORTANT**

**Your immediate attention and urgent action to the communication to you inside this folder is requested. We look forward to be together.**